

# *Elegance* RANGE

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WINDOW COLLECTION

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# *Finesse* WINDOWS

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Designed, Manufactured and Fitted with Care

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# Welcome to Finesse

We are your local, family-run business that's changing the way people in the West Midlands are thinking about home improvements. That's because we're big enough to offer exactly what you want, yet small enough to really go the extra mile on customer service.

So whether you're looking to replace your old windows, contemplating a complete home makeover – or anything in between – we have the people, products, and over 35 years' experience to make it happen smoothly, and to your total satisfaction.



Russell & Ellie  
Joint Owners of Finesse

## WINDOWS

Nobody knows windows better than we do here at Finesse. They have, after all, been the cornerstone of the business since the day we were founded! We pride ourselves on an intimate knowledge of what goes into making a great double glazed window, using the latest manufacturing techniques and some of the most creative designers in the industry to bring ideas to life.

Maybe you just want to take advantage of the latest in security and energy efficiency? Need to match existing windows? Or set on trying something completely different? – Whatever you're thinking, we can help.



## DOORS

Every bit as important as windows, not only for the look of your home, but for efficiency, and above all – security. That's why all our doors have Police-approved locking systems. There's plenty of choice to suit your surroundings, specialist ranges that focus on a particular area, as well as custom-made decorative finishes and glass panels to match anything from minimalist modern to Victorian splendour.

We manufacture the majority of our products in our own factory so we can tailor our designs to your exact requirements.



## CONSERVATORIES

Whether you are looking for more living space, a more natural entertaining area or simply a more natural coming together of indoor and outdoor life, our conservatories are the perfect way to bring your home and garden together.

Our conservatory design and installation experience is exceptional and we can say with authority that nobody knows more about delivering the correct solution.



## GARDEN ROOMS

Garden Rooms are the latest product offering to be added to Finesse Windows Home Improvement range and are perfect for a Home Office, Beauty Treatment Room, Home Gym, Playroom or just extra luxury living space. Our Garden Rooms are made from composite wood which has the natural look of timber and the feel of real wood, without the splinters or the required maintenance and are fitted with our award winning windows and doors.





# Why Choose Finesse?

## *Because we care...*

...you can't run a successful family business for over 35 years unless you go on proving it. Especially when you're competing with household-name national brands.

The difference with Finesse is simple: it's our people. From first consultation, through design, manufacture, fuss-free fitting and follow-up – they're on hand to help you make the right choices. Every member of the team takes real pride in what they do – delivering results you'll be proud of, and more than happy to talk about. (Which is why every year over 50% of our work is gained from recommendations or returning customers)

We're perfectly placed to deliver on our promise, because everything and everybody is housed under one roof in Kings Norton. So there's no hassle dealing with some far-off, faceless company. Just a friendly, knowledgeable person on your doorstep, ready to look after your specific needs.



## *...about you*

Call us old-fashioned, but we still believe the customer is always right. Now, since consumers have become far more savvy, it happens to be even more true.

Yes, we use the latest technology to help design and make precisely what you want. But above all, we know that any home improvement is a significant personal investment. One that needs careful consideration and skilful advice from us, every step of the way.

## *...about your home*

As part of our service we take full responsibility for three very important aspects of your installation. Whereas the design of the windows, choice of colour and glazing options is completely up to you to decide - we do insist on incorporating the following into our work - on every single installation:

**1) Scaffolding / access requirements:** We undertake a thorough survey of your home to ensure we use scaffolding where we need to. We will never compromise on the safety of our installers and our customers. If a window requires scaffolding for it's safe and neat installation we will never cut a corner to save money.

**2) Safety glazing / egress in case of fire / ventilation:** As a FENSA member since the inception of the scheme in 2002 we have always followed the rules prescribed by central Government to ensure that all our installations adhere to current building regulations. It is absolutely crucial to ensure that your home and your family are protected by fitting safety glazing where stipulated and by ensuring your windows are designed to let you escape if necessary in the event of a fire. We also take care to make sure your windows meet the necessary standards in terms of ventilation - to ensure that the fabric of your home is fully protected for the future.

**3) Structural support, Lintels:** We undertake a full survey of every part of your installation to make sure your new windows will maintain the structural integrity of your home. We will never install a window without adequate brickwork support above if it needs it. We provide a complete breakdown of the costs associated with 'structural support' on every part of every quotation so you can see exactly what we are proposing.

## ...about your security, comfort and style

A home improvement isn't an improvement if you have to compromise on any of these three aspects. By making our products the very best they can be, we'll see that you love your home for years to come.

### Our Values

We're a family business, with family values. That carries a strong sense of responsibility for every individual at Finesse.

Transparency	No over specifying
A two-way relationship	An objective-driven approach
Flexibility	Quality

It's about respect, care and integrity right down the line, because we always look to work with you, rather than just for you.





# Installation

## *Treating your home with care*

We understand how daunting a prospect it can be to have your windows replaced. That's why all our staff treat your home as if it were their own.

They'll do everything they can to keep disruption to a minimum, and make the whole transformation as effortless as possible.

## *Highly Experienced Fitters*

Finesse uses only fully qualified installers who we trust to work on your home. They're trained professionals who take a real pride in their work, and take time to do the job properly. So, it's no surprise to see them mentioned so often in the favourable feedback we get – and why so many of our customers are happy to recommend us to others.



## *We'll leave your home as we found it*

- Only improved, once we have finished the work. From the start, that means covering everything with dustsheets. Then vaccing up the last specks before we leave. It's this meticulous attention to detail that makes all the difference to our reputation – and your satisfaction.

## *Working to suit your schedule*

Once you've decided on the design, materials and colours you want, and seen on the computer how the finished windows will look in your home, we'll plan everything we do around your timetable, not ours.

We'll carry out a detailed and precise survey on the day you choose, then agree dates when the installation happens, and even work on different rooms in any order you prefer. Finally, we will be contacting you either by phone or in person to make sure you are 100% happy with the work we have done.



# Aftercare

## *Our Guarantee*

Absolutely every aspect of our work is guaranteed for ten years. We call it our Decade of Care, and it's far more comprehensive than most of our competitors offer. It's also insurance-backed, so in the very unlikely event of something happening to us, you're completely covered.

## *Routine servicing*

You'll probably need to call us two or three times during the guarantee period – just for routine servicing (which is all included in the price). When you do, we'll have a dedicated crew ready to be with you at an agreed time – no vague half-day slots here – to make sure everything continues to work as it should.

## *Emergency service*

During your ten year guarantee, if there is a problem with your installation that compromises your home's security we will prioritise your case so that we reach you as soon as possible, typically within 24 hours.

## *Convenience*

From start to finish and beyond, we'll always fit in with your plans – working with you, rather than just to suit our convenience. That's the ultimate benefit of Finesse being a local company. We're always there when you need us, because you're more than a customer – you're part of the family.





## Designed, manufactured and fitted with care

Since everything's under one roof, we (and you) have much closer control over the whole journey – from initial style choice and accurate sizing to finished installation and follow-up. For example, our own quality manager personally checks each and every window before it goes out of the door.

### *Our showroom and factory*

We're not the kind of company that simply takes your details, goes away and isn't heard from until the installation's due. Far from it. Because we're much closer to home.

Whether you're an interested customer or just 'thinking about it', you're welcome at our place, whenever you'd like to get to know us better.

The showroom gives you a full-size, upfront look at what we make, along with the materials, colours and hardware that can help you choose.

Then, on the same site, our factory lets you see first-hand just how much attention to detail goes into making the virtual a reality – and you'll get to meet the people that make it all happen.





# Established and trusted

We've been running our family business 'Finesse Windows Ltd' continuously for over 3 decades now. So people know us, trust us, and readily recommend Finesse to family and friends. But don't just take their word for it – we're audited and endorsed by some very high-powered governing organisations – all of which have the consumer's interests very much at heart:



## WHICH? TRUSTED TRADER

Provides unbiased, straightforward advice to consumers to help inform them as to the best products and services to choose. We are extremely proud to be accredited as a Which? Trusted trader.



## FENSA

The governing body responsible for making sure that companies operating under its scheme fit windows and doors that comply with current building regulations. Every Finesse window or door is designed and installed following FENSA guidelines, and they audit us on a monthly basis through spot checks on our work.



## BFRC

Our windows are assessed and accredited by the BFRC (British Fenestration Ratings Council). They assess the insulating properties of windows and officially rate them accordingly. We are proud to hold two licenses directly with the BFRC.



## Buildcheck

They audit us annually to make sure every single window we make is worthy of the BFRC rating label it's been awarded. Buildcheck spot check our manufacturing and purchasing processes to ensure we consistently deliver products to the prescribed specifications.



## Fairtrades

Fairtrades Homepro are our 'Insurance Backed Guarantee' providers. They provide an independent check on every installation we undertake via feedback from our customers, which is then published on their website. We'd be only too happy for you to look at the comments our customers leave on their site.



## No Rogue Traders Here

We are especially proud to be recommended by 'No Rogue Traders Here', who monitor our installations and work in partnership with Birmingham, Solihull and Wolverhampton Trading Standards.



## TGAS

Finesse Windows Ltd is a member of the The Glazing Arbitration Scheme (TGAS) which is an independent ADR (alternative dispute resolution) scheme. TGAS is the primary ADR scheme for the Glass & Glazing industry.



## CE MARK

Since 2013 it's been a statutory requirement for windows and doors to bear the CE mark. All Finesse Windows Ltd windows and doors bear this mark, which is also shown in the paperwork that accompanies each receipt on payment.



## The Elegance Range

Not all uPVC windows are the same - either from the design and manufacture process, to the materials, to the installation. We pride ourselves on an intimate knowledge of what goes into making a great uPVC double or triple glazed window, using the latest manufacturing techniques, alongside the finest materials, to craft windows that are much more than just something that fills a hole a wall.

Our premium range of windows, 'Elegance' is completely manufactured at our factory in Kings Norton. Made to your exact requirement, making use of specialist manufacturing processes that can lead to vastly enhanced noise reduction, specific functionality for escaping a property in case of fire, without forgetting our commitment to energy efficiency and home security.

In simple terms our Elegance range of windows are the best quality window product available in the market, available in a variety of colours, with a large selection of glass types and finishes.

All Elegance windows are internally glazed, and are 'A' rated as minimum for energy efficiency by BFRC. Elegance windows are manufactured using 5 Chamber uPVC frames with full steel reinforcement. Our Bow and Bay windows are also coupled together using structural aluminium supports, to guarantee structural integrity, giving you a finished product which not only looks great but will also stand the test of time. Elegance windows come with 8 locking points as standard, and all locks and hinges meet the latest high security "Secured by Design" specification - not all of our competitors can say this.

Finally, every Elegance window manufactured by Finesse is checked by our quality manager personally, so the customer can be sure of receiving the perfect product.









## Casement Windows

These may be the mainstay of the replacement window wish list – but ours are far from standard, off-the-shelf solutions. We'll listen to what you want in looks, obviously. But more importantly, we'll talk you through other considerations such as noise reduction, security, energy efficiency and even escape in case of fire. All so that you can make the right choice to suit your home, your family – and your budget.

## Extremely Versatile

It's no wonder these are the most popular style, since they can be designed and built in so many different ways. So, whether you're looking to maintain a certain 'feel' in keeping with your property's age, or simply bringing it up to modern standards – this is the perfect start to home improvement.

Casement windows can be designed in many different ways to suit the way you wish to use them in your home. We can add transoms and mullions and incorporate side hung or top hung sashes to suit.





# Endless Modifications

You will find many different types of casement windows displayed on our web-site - but that's only the beginning of the story. Finesse gives you enormous flexibility to modify, tweak, and change your mind about what's perfect for your home - as with all of our windows.

Our detailed design consultations with you will help make the most of a massive range of choice in colours, materials and styles. By bringing together your aspirations with our expertise, we'll make sure you get the perfect results you wanted. And since everything's built to order in our own factory, you know the virtual will become a practical reality.



# Energy Efficient & Secure

Our windows don't just look good – they do you proud when it comes to saving energy, too. These casement windows have industry-leading design details to ramp up the inherent benefits of double glazing.



For a start, they're all A rated for energy efficiency by BFRC (and A+ is available, too). But besides keeping you cosy year-round, we've also thought about the growing need for a sense of security. With Police-approved multiple locking points we're sure our casement windows offer the greatest possible resistance to anyone looking to breach your privacy. Which is an even more comforting thought.







# Bow and Bay Windows

Due to their sheer size and prominence, bay & bow windows often dominate the aesthetics of a property. If they are designed and specified correctly they can transform the look of a home internally and externally.

They're certainly designed to make the most of the panoramic views available. But given the extra loads they usually have to bear, they also have to be the strongest we make.

Maintaining structural integrity is everything here – and this kind of installation can never be left to chance. That's why our in-house experts will always make sure your particular project is safe and sound.

Their confidence comes from the fact that our windows are fully steel reinforced as standard. Then, the windows themselves are coupled together using structural aluminium supports. Together, that means an all-round strength that's on top of industry standards – to stand the test of time, and earn your personal peace of mind.





# Bow Windows

These generally consist of anywhere from three and six panels, usually the same size, to create a fetching curved look for windows.

We can advise on the practicalities of replacing your bow roof and base as well as the windows within your bow. If you decide this is right for you we take care of the whole installation under our own care and guarantee. If it's all a bit confusing, you can see examples at our showroom, so please feel free to drop by. Or, get in touch with our design team so that we can make this focal point of your home just right for you.



# Bay Windows

Typically a bay consists of three facets although we also specialise in 2, 5 and even 7 facet bays too!

Whatever the size or number of facets - all our bays feature the same reinforcing system ensuring that your bay window is more than capable of safely transferring loads from your roof, through the bay and down into the ground.



# Nosing & Window Boards

Finesse offer practical and sympathetic solutions for nosing and window boards for your home. We offer options that suit the style and period of your property. If you are looking to retain your original window boards then every measure is taken to make that happen on the installation day, we always discuss the options with you and keep you informed as the installation progresses.

We are also able to cover existing window boards in uPVC capping if that is what you decide is best for your home. Unique to Finesse we also take care of your upstairs bay 'nosing', original bay windows often have a small sill that sits below the window, usually when upstairs bays are replaced that feature is lost. We have designed a nosing feature which replicates the original wood work and creates a substantial sill that is practical and aesthetically pleasing, again this is offered in White, Light Oak, Golden Oak and Rosewood.



## Bespoke Projects

Even after over 35 years of trading we're still constantly surprised by the imagination of our customers, but we shouldn't be. There's nothing like putting your personal stamp on a property.

So whether it's a little tweak or complete re-invention of an existing design, we know it might just be the thing to set your home improvement apart from the rest. If you have something in mind that's a bit 'out of the ordinary' just call us to discuss your plans. Whether it be a 'special shaped frame' or an 'intricate lead design', a 'particular shade of colour' or the 'inclusion of specialist sound reducing glass' – you name it we've probably done it. If the solution to your question is within our capability we will work alongside you to design a bespoke solution especially for your home.

We manufacture the majority of our products and as such we have full control over the design and specification of our creations. We are not limited by other's capabilities or lack of desire to push boundaries which is just the way we like it! It has always been a central theme to our business that we remain in full control of our work – this gives us the opportunity to seek out and fulfil the special projects that we are renowned for. We have a track record of designing and fulfilling projects that most companies would not even believe possible.





# Custom Design

Whether it be a special shaped frame, an intricate leaded design, a particular shade of colour or including special sound reducing glass – you name it, we've probably done it. We believe in the art of the possible.

So if it's 'do-able', we'll work alongside you to design a bespoke solution especially for your home. We welcome the opportunity to see if we can help to make your ideas come alive.



# Sash Windows Tilt & Turn

Installing sash windows in your home can provide elegance and security whilst maintaining the period features of your property. Replacing your original sash windows with a modern alternative means you are able to enjoy maintenance free windows that are 'in keeping' but without having to put up with draughts and 'rattle' noise that are associated with traditional sash windows.

They will also provide security and energy efficiency that you would expect from installing windows from the Finesse product range.

The vertical sliding sash windows that we offer can be made in any colour options that we offer on our casement windows or a combination of internal and external foil colours. You can also choose from a full range of window furniture especially designed with period properties in mind, allowing you to create a truly bespoke window with lots of character.

Finesse also provide Tilt and Turn windows for customers who are looking for a solution that will allow maximum ventilation and ease of use. Our Tilt and Turn windows can be easily tilted inwards to allow ventilation throughout your property whilst being secure. The 'Tilt & Turn' mechanism also provides easy cleaning from inside.

As you would expect from Finesse products the windows offer high security specification and are completely weather resistant. Tilt and turn windows provide a practical, yet modern, solution for ventilating your home.



# Security - built in

There is much more to the perfect window than simply how it looks in your home. All of our windows feature Police approved "Secure By Design" locking technology so you'll have the complete peace of mind that your home and belongings are safe from intruders.

**SAFE - SECURE - PEACE OF MIND**



Full Steel reinforcing



8 Locking Points as standard



**FULL STEEL REINFORCING**

All our windows are fully reinforced with steel, with every screw being firmly anchored into it.



**SHOOTBOLT LOCKING SYSTEM**

The Finesse Windows shootbolt locking mechanism ensures that the opening windows are secured at their most vulnerable points on the window.



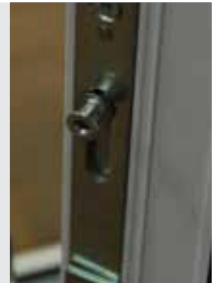
**INTERNAL GLAZING**

The glass or paneled units in all the windows manufactured by Finesse Windows are all fixed into position using internal glazing beads. This crucial detail makes it impossible to de-glaze the unit from the outside – a burglars favourite method of entry.



**HIGH SECURITY CAMS**

Each sash has a series of security cams with mushroom heads. In addition to assist in compressing the double sealed gaskets forming an air tight seal they engage into high security keeps running along the opening side of the sash which drastically increases the windows security.



**KEY LOCKING HANDLES**

Finesse Windows handles can be key locked to give you further protection and peace of mind. Key locking handles can often be a requirement of your home insurance policy.



**HIGH SECURITY SASH CLAWS**

To provide maximum security at the locking handle area of an opening sash we install 2 high security claws that secure themselves to the fully reinforced frame, thus ensuring that a potential intruder will not be able to force the window open.



**HIGH SECURITY HINGES**

All hinges used on our windows are fitted to high security specification. They add to the security of the window by locking the sash into position as it locates into the frame.



**HIGH SECURITY KEEPS**

Our zinc cast keeps are extremely robust and secure the shootbolts into our fully reinforced frames.



If security is particularly important to you - please look at the Shield Protection pages at the end of this brochure or ask our designers about upgrading to Shield Protection by Finesse. An upgrade of Shield Protection Glass into our Elegance window will further enhance the security of your installation.



**HINGE PROTECTORS**

We fit these to all sashes to further protect against crowbar attack. The hinge protectors clamp together under attack, making it almost impossible to force the sash open.



# Comfort - built in

Look inside a Finesse window, and you'll see exactly what makes us the sensible choice for comfort, sound insulation, energy efficiency and security, all manufactured in our own factory to exacting quality standards.

**WARMER - QUIETER - REDUCED HEATING BILL**





**LOW IRON EXTERNAL & SOFT COAT INTERNAL GLASS**

Our internal glass on all our windows is a new generation of energy saving window glass that uses advanced coating to retain more internal warmth. Our external glass has a very low iron content which means it captures more free energy from natural sunlight, and is from an optical perspective, extra clear!



**FIVE CHAMBERED UPVC PROFILE**

Every inch of our frames and sashes have 5 air chambers at their core. The five air chambers result in extra insulation and that means that one of our windows will out-perform any standard product by retaining more heat inside your home.



**WARM EDGE SPACER BAR**

By installing our Warm Edge Technology spacer bar instead of the more common aluminium version it is possible to enhance the thermal efficiency of your home as less cold is transmitted through the glass sealed unit into your home.



**GASKETS AND HARDWARE**

Our gaskets and hardware work together to form a tight seal which keeps cold air out and valuable warm air in.



**ARGON GAS FILLED**

All Finesse Windows sealed units are filled with argon gas which acts as a further layer of insulation to further enhance your insulation.



**SOUND REDUCTION**

Many of our customers get in touch to tell us that their homes are much quieter after we have installed their new Elegance windows. This is achieved by our combination of sound reducing spacer bars, argon gas filled cavity & gaskets. If sound reduction is particularly important to you ask our designers about upgrading to Shield Protection Glass.



**Energy Window** Finesse Windows Ltd  
PVC-U Casement Window  
Finesse Elegance A

A+
A
B
C
D
E
F
G

Reg. No.: 4862 M049  
Review Date: 12/2015

**BFRC** Please visit [www.bfrc.org](http://www.bfrc.org) to check the validity of this licence.

This label is not a statutory requirement. It is a voluntary label provided as a customer service to allow consumers to make informed decisions on the energy performance of competing products.

# Style - built in

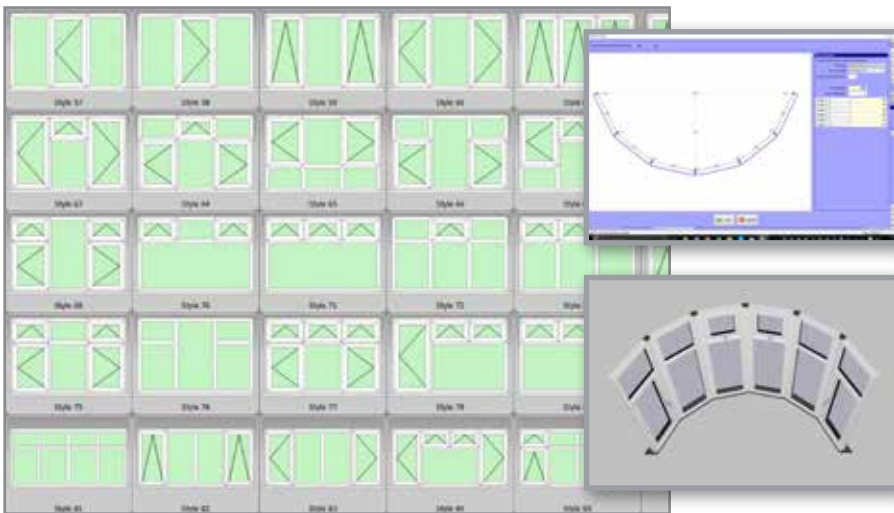
**BEFORE**



When you meet with one of our design experts, they will help and advise you on the best solution for your windows.

Using our bespoke design software, we can digitally show you what the finished result will actually look like, helping you choose colour, styles and hardware which match perfectly with what you want to achieve.

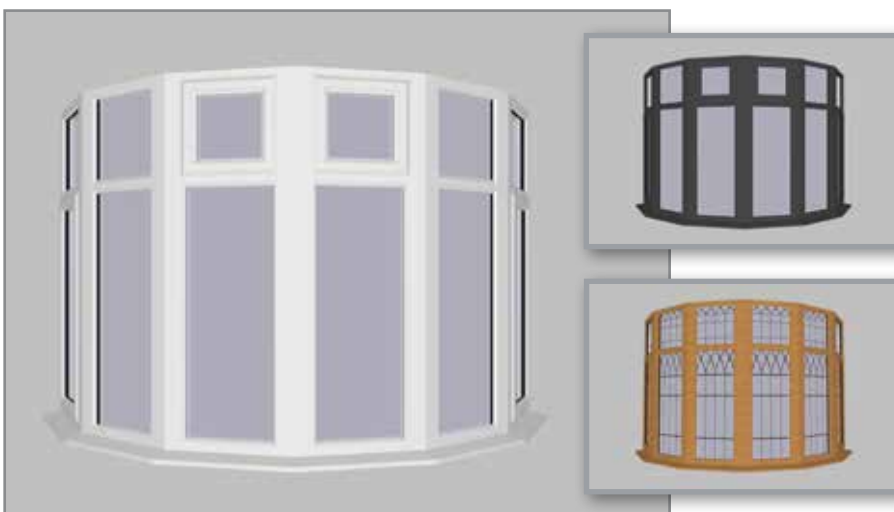
## Choose your style



Our designer will help you pick from a library of existing designs or you can even invent your own!

We can then work out which styles suit you best and swap designs in & out at the touch of a button.

## Choose your colour

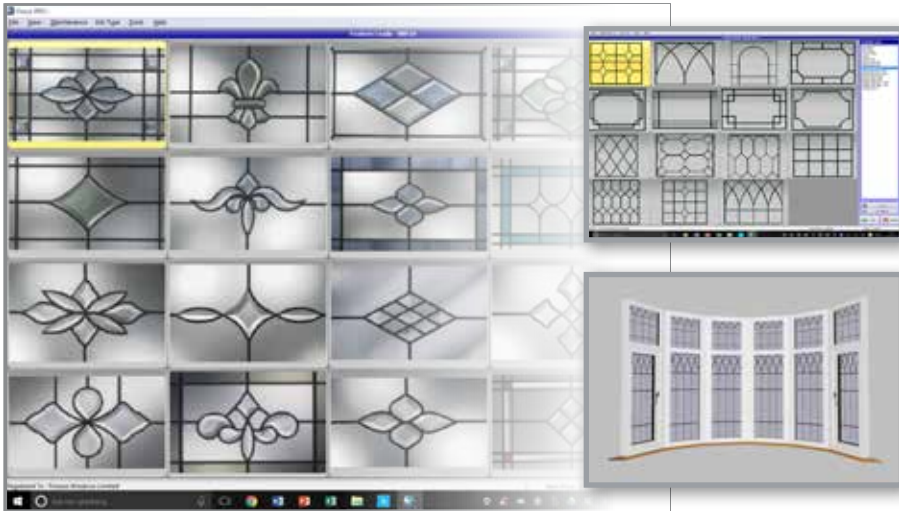


You may not have considered introducing a colour into your design - but it's only really when you can physically see a colour overlayed on a design that you can appreciate how it will look.

This stage is all about finding the right colour to compliment your home.



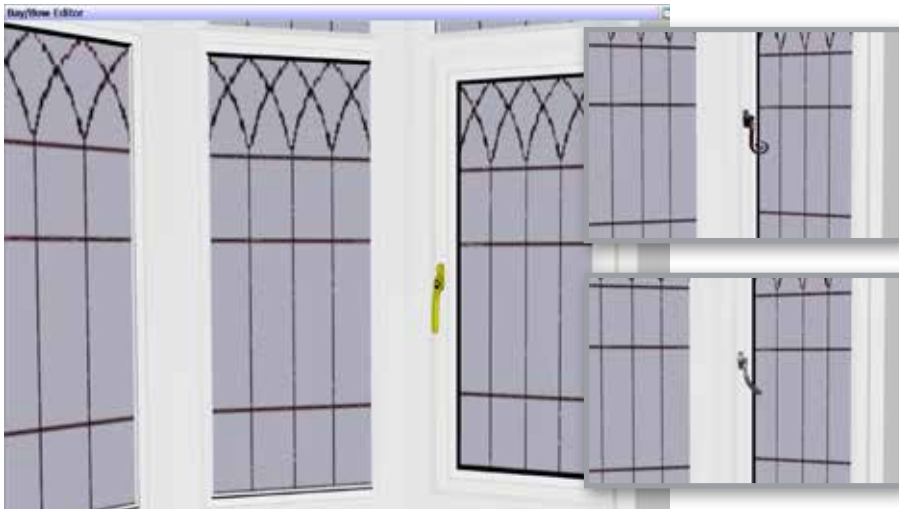
## Choose your glass



Browse through hundreds of design options to add a sense of individuality to your home. Maybe you are trying to replicate a design you have seen elsewhere or re-create some of your home's original features?

Whatever your preference we have the capability to show you how your home will look with this important feature added.

## Choose your hardware



This feature is most important. It's amazing how the addition of a carefully chosen handle can transform the look of a window.

Our software will enable you to see the complete window finished off with your choice of handle to make sure you are happy with the result.

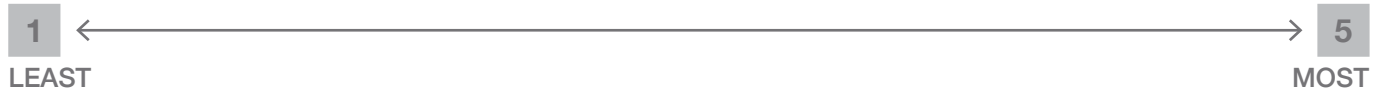


# Choose Your Glass Type

There are 19 Standard and 8 Premium Elegance Glass designs to choose from – to suit every kind of property from Victorian to modern minimalist. They bring together the best aesthetics with the latest materials and technology to deliver outstanding build quality and performance.

If you want something really different, our unique all-under-one-roof service can adapt to suit the most individual of needs.

## Privacy level



1 Warwick™



2 Minster™



2 Flemish™



2 Sycamore™



2 Chantilly™



3 Taffeta™



3 Digital™



3 Autumn™



4 Arctic™



4 Florielle™



4 Mayflower™



4 Oak™





4 Contora™



4 Stippolyte™



4 Charcoal Sticks™



5 Everglade™



5 Pelerine™



5 Cotswold™



5 Satin™



1 Cirque™



2 Laurel™



2 Linear™



2 Canterbury™



3 Saturn™



3 Burdock™



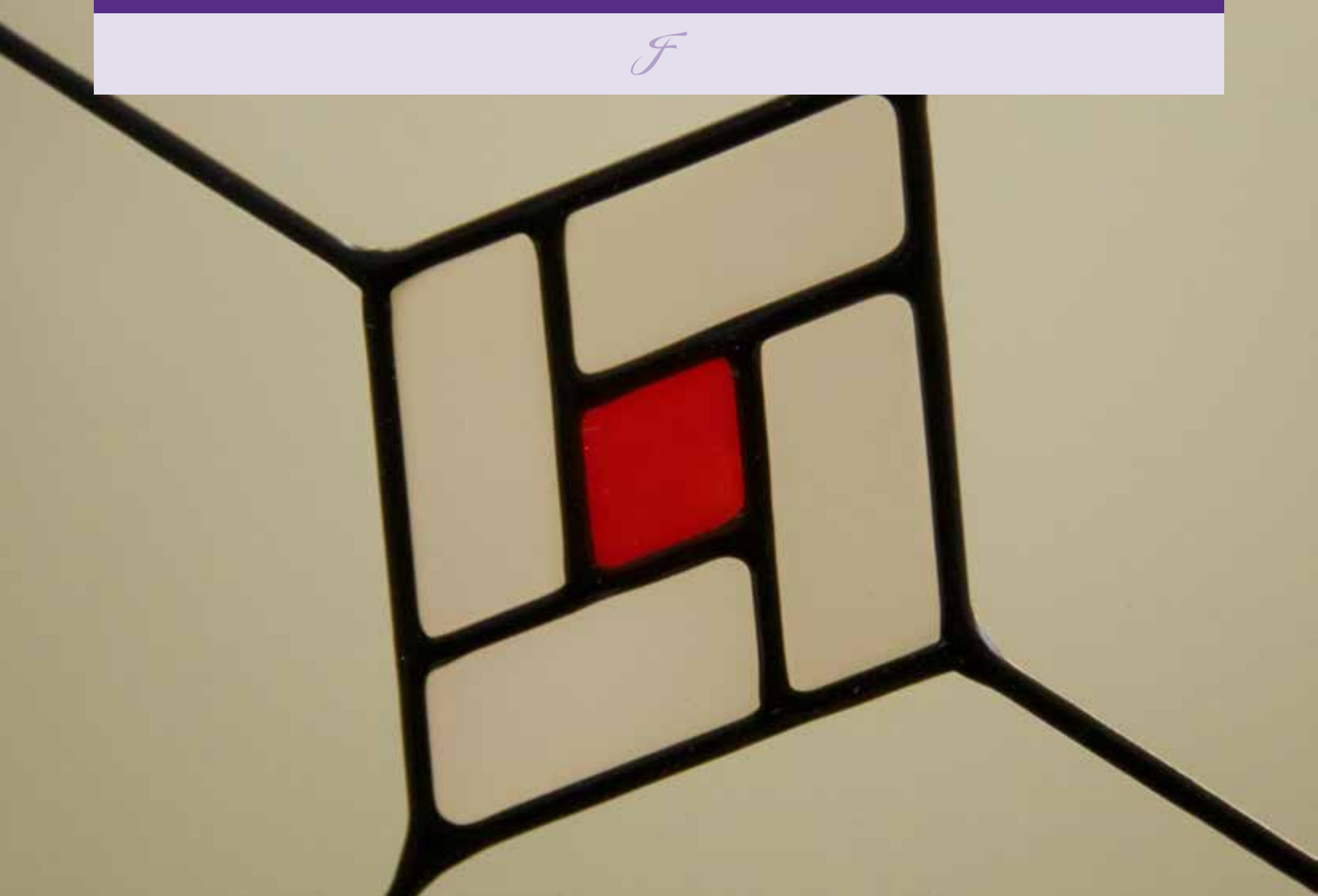
5 Canterbury™ Opal



5 Bay™ Opal

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# Choose Your Glass Design

Take your pick from plain to patterned, tinted to Queen Anne, leaded lights to stained glass opulence. Whatever your imagination can conjure up, we can make happen.



Arched Lead



Palladio Top Lights



Astragal



Blinds



# Choose Your Colour

Your windows can be tailored to reflect your individual style. If traditional white isn't your preference we can add any of the 11 colours shown below to the inside or outside of the frame; you can even mix and match i.e. Cream external, Irish Oak internal. The Irish Oak, Rosewood and Golden Oak options feature a realistic woodgrain pattern whereas the other colour options feature a consistent flat colour.



# Choose Your Hardware



OFFSET



MONKEY TAIL



TEARDROP





# There's more to improve your home than just windows...

We are renowned for being complete home-improvement specialists. Our product offering is vast and we would appreciate the opportunity to work with you in the future on other projects you may be considering.

## Doors

Virtually-impregnable doors with Police-approved locking systems are here, whenever you want to give yourself that extra peace of mind you and your property deserve.

There's a wealth of designs to choose from that will match your surroundings perfectly. Plus custom-made decorative finishes and glass panels to complement every kind of architectural style.



## Conservatories and Garden Rooms

Sometime in the future...when maybe there's a growing circle of family, friends and neighbours to entertain, you'll find you could use more space. That's when a conservatory could be the sensible alternative.

Again, Finesse is there to help. With bespoke design solution that add more living room to your lifestyle – as well as extra value to your property. All you have to do is ask.



## Porches, roofline and garage doors

Front of house is the focal point where a new porch can make a real statement – especially when ours use the very latest developments for greater security and thermal efficiency.

On the roofline, we can also make your home look better by replacing soffits, gutters and fascias right around the property. With garage doors, security and thermal efficiency are again to the fore, with a wide variety of styles, mechanisms, colour and finishes to deliver exactly what you're looking for. And, as ever, everything's guaranteed Finesse quality throughout.



## We know that...

Not all uPVC windows are the same - We pride ourselves on having an intimate knowledge of what goes into making great uPVC double glazed windows, using the latest manufacturing techniques, alongside the finest materials, to craft windows that are much more than just something that fills a hole in a wall.

In simple terms our Elegance range of windows provide the best quality window products available in today's market, available in a variety of colours, with a large selection of glass designs and finishes.



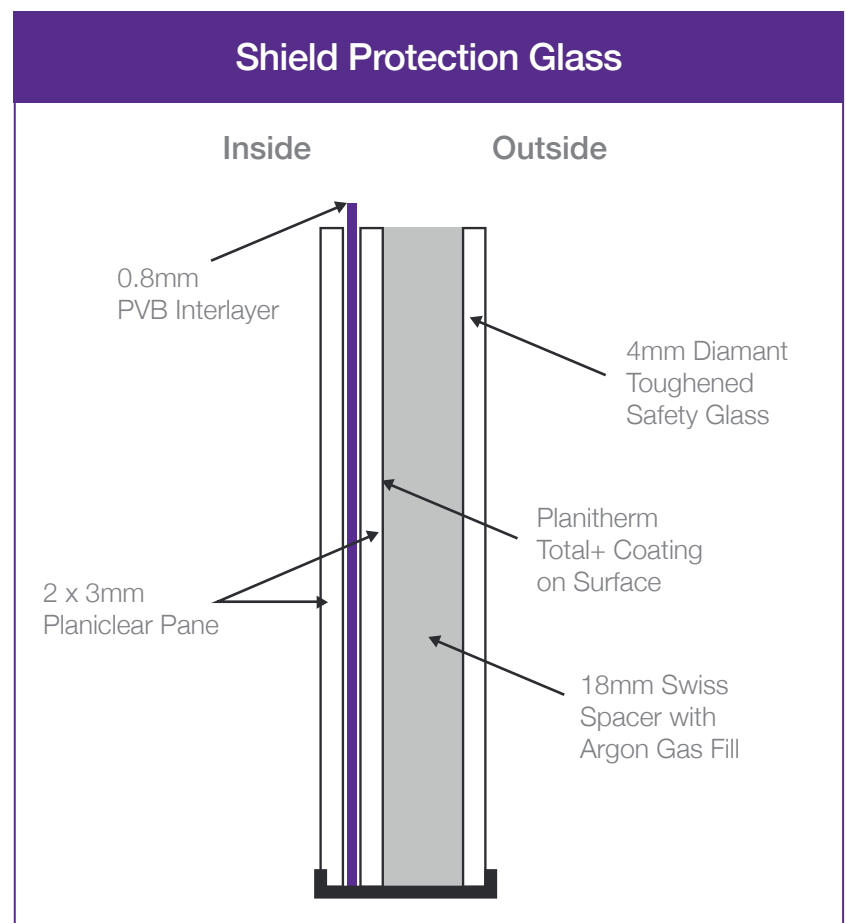
## *As standard* all our Elegance windows boast the following specification for Security and Comfort:

- Full Steel Reinforcing
- 8 Locking Points with Shootbolt Locking System & Key Locking Handles
- High Security Hinges and Hinge Protectors
- High Security Cams, Sash Claws & Keeps
- Police Approved 'Secure by Design' Locking Technology
- Internal Glazing with Argon Filled units for superior insulation
- BFRC A Rated as standard

However, we are now very proud to be able to offer a further enhancement to our Elegance range to make your home even more secure and comfortable.

### Introducing "Shield Protection by Finesse Windows":

Finesse Windows and Glassolutions Saint Gobain have worked together to develop "Shield Protection"; this innovative solution gives you unrivalled performance for your home. When combined with our Elegance Windows, Shield Protection will provide the most secure, noise resistant & UV preventing window available in the UK. And we are extremely proud to announce that this product has also been awarded a BFRC A Rating meaning that it is also extremely energy efficient & will keep more valuable heat inside your home.





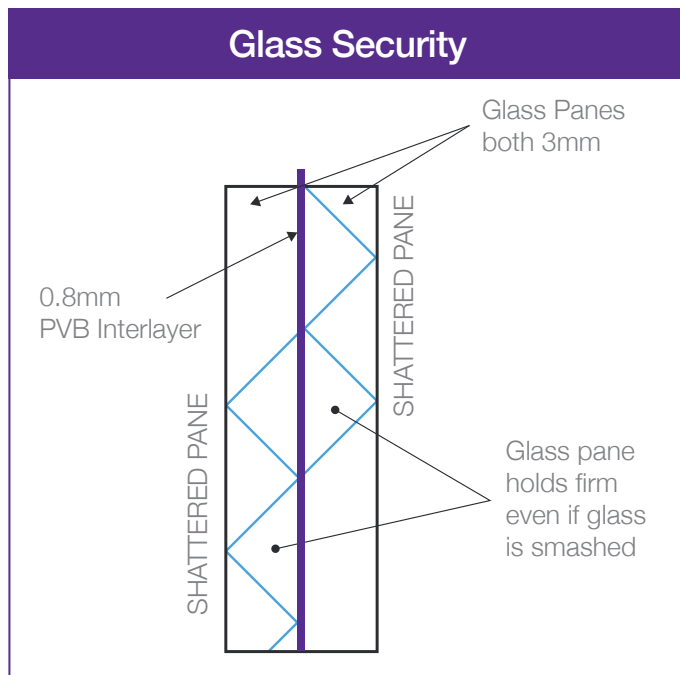
Unfortunately with reported burglary on the increase in the West Midlands, up by 10% in the last 12 months alone (Source: Birmingham Mail), few people are aware of the options available to them not only from the frame and installation, but also with glass options.

In our experience, it always used to be the case that burglars would attempt to break through windows and doors by jemmying the frame, or to try and force their way through locking systems. Our locking systems in our re-inforced UPVC frames are virtually impregnable and it's extremely rare for a burglar to gain access in this way.

Nowadays, some burglars have realised that locking systems are very good at keeping them out, so they have switched their efforts to breaking the glass instead. This method of break in, has gained popularity because although it is high-risk for the burglar (it's obviously a noisy way for entry which can attract attention) it is by far the fastest way to gain access.



## Glass Security



## How can Shield Protection help?

**“In controlled tests it took 18 times longer to gain access through a window with Shield Protection Glass against Standard A Rated Glass”.**

### How it works:

This vastly improved security performance is thanks to the 6.8mm internal pane which features a transparent 0.8mm PVB interlayer which bonds the panes together so they hold firm even if they are cracked under attack.

## Test Results:

### Standard A Rated sealed unit -

8 Seconds to gain full access using a hammer.

### Toughened\* A Rated sealed unit -

10 Seconds to gain full access using a hammer.

### Shield Protection A rated sealed unit -

144 Seconds to gain full access using a hammer (and then Sledge Hammer).

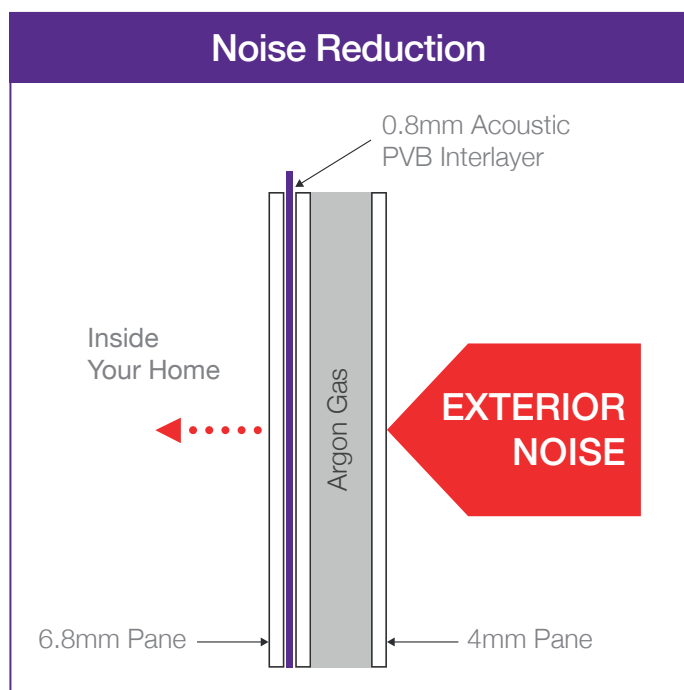
Full videos of these are available to view on Finesse Windows YouTube Channel.



*\*It is crucial to understand that the industry standard terminology “toughened safety glass” does not mean that the glass is secure in any way. Toughened glass is not capable of preventing a smash attack by a burglar. The phrase “toughened safety glass” refers to the process that this particular type of glass has gone through in order to give it its safety features – i.e. a piece of “toughened glass” has been heat treated to change its properties and will shatter into thousands of small harmless pieces when broken.*

The World Health Organisation states that noise is the 2nd biggest environmental issue we face today after air pollution. Our design team would look to fully evaluate your property and identify areas of the house which might benefit from Shield Protection.

Noisy neighbours, barking dogs and the continual drone of traffic noise & emergency service sirens are all common culprits when it comes to disturbing our peace & quiet. A standard A-rated window will help to combat these unwanted disturbances, but if a good night's sleep and generally quieter, more comfortable home environment is important to you, then you should consider adding Shield Protection to your installation. It's built-in acoustic layer keeps noise where it belongs – outside!



### How can Shield Protection help?

“Shield Protection will provide a further 20% reduction in Decibel levels compared to a standard A-rated sealed unit”.

### How it works:

The PVB interlayer which is a sound absorbing film acts as a barrier which dampens down all forms of exterior noise. In addition, by combining different pane thicknesses (4mm and a 6.8mm) with a cavity filled with argon gas, we can prevent more noise from entering your home.

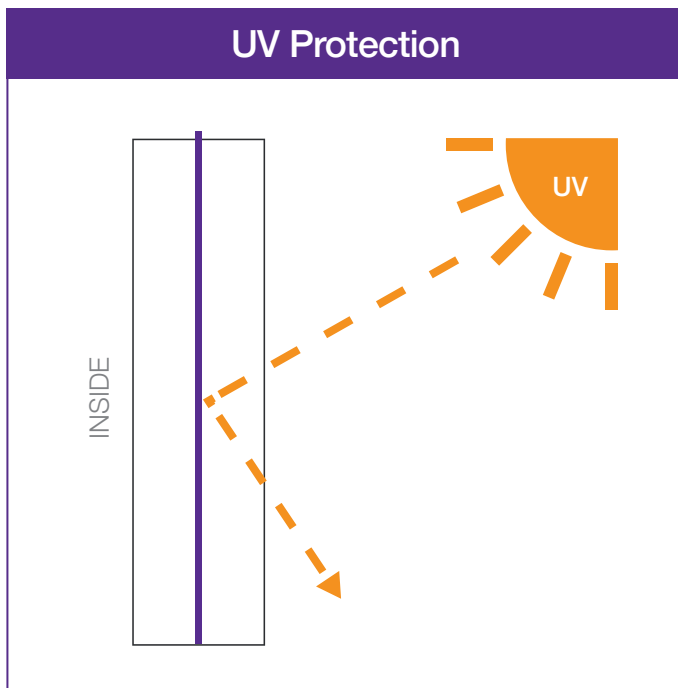
### Key Facts:

- Enjoy a peaceful home with a 20% reduction in Decibel from external noise over standard glass.
- Improve your quality of life; better sleep can improve your health and wellbeing.





Everyone knows that the sun's rays contain ultraviolet light (UV) which can damage your furniture and carpets, but most importantly be harmful to you and your family. Elegance windows & doors, with added Shield Protection, gives you peace of mind that your installation is helping to reduce the damage that UV rays can cause and thus protect your home and family.



### How can Shield Protection help?

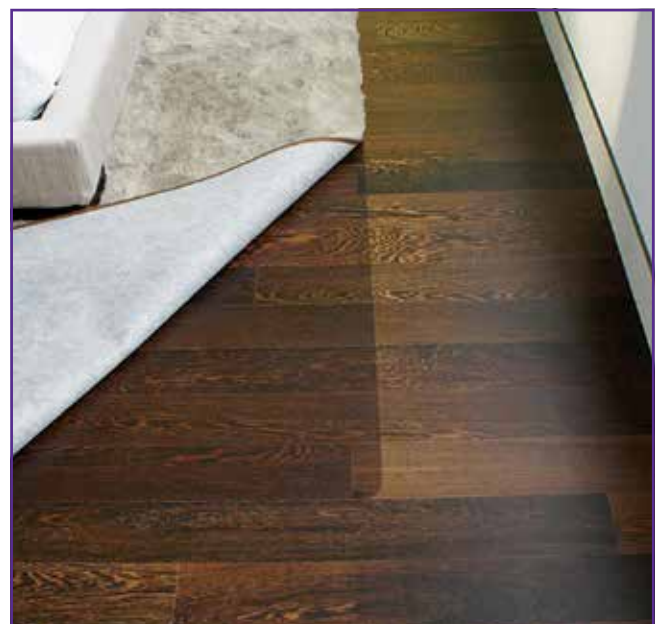
**“Shield Protection will protect your home and your family from up to 99% of the sun’s harmful UV rays”.**

### How it works:

Shield Protection sealed units have a transparent film between the two layers of glass which blocks out up to 99% of the sun’s UV rays by reflecting these away from your house.

### Key Facts:

- Reduces the fading effect on your carpets, furniture and curtains.
- No reduction on natural lighting into your home.
- Keeps your home furnishings looking brighter for longer.
- Protect your family from those harmful UV rays.





To the Staff - Work Team  
Thank you for the gift left  
in porch - big thanks for the  
night - great brilliant job  
Best Wishes  
for Christmas + New Year  
to you all



Thank you for the unexpected  
gift of wine, glass cleaner and  
wax! A lovely gesture in addition to our  
perfectly fitted garage doors!  
All the staff that dealt with  
us were very pleasant, helpful  
and efficient.  
So once again, Thank you.  
Best Wishes from  
Ivo & Sheila



A big, big thank you to all the  
Staff at Finesse Windows,  
who contribute to making the Company  
such a pleasure to deal with.  
From the initial contact, right through  
to completion, we have received excellent  
service, courtesy and efficiency, always  
going that extra mile to ensure  
customer satisfaction.



To all the staff at Finesse  
Thank you for doing  
a good job on our windows  
and doors.  
It was a pleasure  
having Ray and Darren on  
our home.

Thank you All!  
...VERY MUCH  
My windows look Amazing!  
Really pleased with  
the workmanship and  
Customer Care  
I will certainly be  
referring you to  
family & friends!

Thank you to  
Russell and all  
the team at  
Finesse Windows Ltd  
for new windows,  
doors and porch.  
I am really  
pleased with  
the work you  
have done for me.

Thank you Finesse Ltd I  
just could not say  
enough for the new  
windows and porch line  
Thank you to all your  
staff and to Ivo & Ray  
that all brilliant  
ALL THE BEST



I would just like to thank you all everyone  
who was involved with the installation of my  
new 'clean' windows, main door, (light) and  
back door + steps in my room. I am thrilled  
with the end result and am very proud with how  
it looks. I have had a lot of advice given  
and all my friends & family have been impressed so it  
certainly was "mission accomplished"!

Many Thanks.







# *Elegance* RANGE

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WINDOW COLLECTION

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# *Finesse* WINDOWS

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